

SCHEDULE OF RATES AND CHARGES

The Schedule of Rates and Charges outlines the pricing structure and fees associated with the products and services of Bristol Tennessee Essential Services. This Schedule includes detailed information on various rate categories, such as residential and general power electric and fiber rates. It also covers additional charges that may apply, including service fees, connection or disconnection charges, and penalties for late payments. The Schedule is designed to provide transparency and clarity for our customers, helping them understand how their bills are calculated. The Schedule of Rates and Charges includes:

- Summary of Charges and Fees
 - This includes items such as service activation charges and fees, collection and reconnection fees, fiber equipment charges, and service call charges, among others.
- <u>Residential Electric Rate Schedule</u>
 - o Rate 22
 - This rate applies to electric service to a single-family dwelling where the major use of electricity is for domestic purposes such as lighting, household appliances, and the personal comfort and convenience of those residing therein.
- <u>Residential PrePay Rate Schedule</u>
 - o Rate 88
 - PrePay payments are in advance of usage. This rate applies to electric service to a singlefamily dwelling where the major use of electricity is for domestic purposes such as lighting, household appliances, and the personal comfort and convenience of those residing therein. This rate is available where BTES fiber optic services are available.
- General Service (A) Rate Schedule (GSA)
 - o GSA 1
 - Rates 40, 41, 42, 43, 45, 46, 47, and 49
 - o GSA 2
 - Rates 44, 48, 50, 51, 52, 56, 57, 68, 74, 124, 125, 126, 127, 128, 129, 130, and 131
 GSA 3
 - GSA 3
 - Rates 54, 55, 59, 60, 61, 62, 64, 65, 66, 67, 69, 70, 71, and 89
 - This rate applies to the firm power requirements (where a customer's contract demand is 5,000 kW or less) for electric service to commercial, industrial, and governmental customers; and to institutional customers including, without limitation, churches, clubs, fraternities, orphanages, nursing homes, rooming or boarding houses, and like customers. This rate also applies to customers to whom service is not available under any other resale rate schedule.
- Seasonal Time-of-Use General Service (A) Rate Schedule (TDGSA)
 - o Rate 90
 - This rate applies to the firm power requirements (where the higher of a customer's on peak or off peak contract demand is greater than 1,000 kW but not more than 5,000 kW) for electric service to commercial, industrial, and governmental customers, and to institutional customers including, without limitation, churches, clubs, fraternities, orphanages, nursing homes, rooming or boarding houses, and like customers, provided that the other conditions are met.
- Seasonal Time-of-Use Manufacturing Service (A) Rate Schedule (TDMSA)



- o Rate 91
- This rate applies to the firm electric power requirements where (a) a customer's currently effective on-peak or off-peak contract demand, whichever is higher, is greater than 1,000 kW but not more than 5,000 kW, and (b) the major use of electricity is for activities conducted at the delivery point serving that customer which are classified with a 2-digit Standard Industrial Classification Code between 20 and 39, inclusive, or classified with 2002 North American Industry Classification System (NAICS) code 5181, or 2007 NAICS codes 5182, 522320, and 541214.
- Seasonal Time-of-Use Manufacturing Service (B) Rate Schedule (TOUMSB)
 - o Rate 92
 - This rate applies to the firm electric power requirements where (a) a customer's currently effective on-peak or off-peak contract demand, whichever is higher, is greater than 5,000 kW but not more than 15,000 kW, and (b) the major use of electricity is for activities conducted at the delivery point serving that customer which are classified with a 2-digit Standard Industrial Classification Code between 20 and 39, inclusive, or classified with 2002 North American Industry Classification System (NAICS) code 5181, or 2007 NAICS codes 5182, 522320, and 541214.
- Lighting Service Rate Schedule
 - Includes Rates 72, 73, and 78
 - Available for service to street and park lighting systems, traffic signal systems, athletic field lighting installations, and outdoor lighting for individual customers. Service under this schedule is for a term of not less than 1 year.
- Fiber Services Pricing
 - This includes pricing for Internet, telephone, and cable services provided through BTES' fiber optic network.



SUMMARY OF CHARGES AND FEES

Electric Service Activation ChargesNext Business Day\$25Same Business Day\$50

Collection & Reconnect Fees	
Collection Charge	\$25
Reconnect Fee	\$50
Disconnect Fee, Line Crew Required	\$100

Construction Pedestal Rental (Monthly)	\$25
Mobile Home Pedestal Rental (Monthly)	\$5

Other Charges & Fees

Other Onlarges & 1 ces	
Late Fee	5%
Meter Re-Read	\$25
Meter Test	\$40
Meter Tampering	\$300+
Professional Services	\$150/hour
Energy Audit Fee	\$75
Loan Filing & Recording Fee	\$75
Returned Payment Fee	\$20
Fiber Service Charge Call (First 1/2 hour)	\$90
Fiber Service Charge Call (Additional 15 mins)	\$22.50
Monthly Unmanaged Router Rental	\$5
Monthly Managed Router Rental	\$6
Unreturned Unmanaged Router (with tax)	\$92.87
Unreturned Managed Router	\$100
Unreturned DVR	\$297
Unreturned Wireless DVR	\$225
Unreturned HD	\$178
Unreturned Wireless HD	\$140
Unreturned VAP	\$75
Remote (with tax)	\$13.11
Box Power Cord (with tax)	\$21.85
Fiber Activation Fee	\$500